**Storm Safety Checklist**

**BEFORE THE STORM**

**Steps to Prepare**

*With the first signs of an approaching storm any time of year, make sure you have what you need to weather the storm.*

- Build an Emergency Kit with the essentials for your family.
- Stock up on non-perishable canned goods and pet food.
- Ensure you have adequate medical supplies and prescriptions.
- Test smoke and carbon monoxide detectors for proper operation and battery life.
- Turn the temperature setting on your refrigerator and freezer to the coldest setting.
- Fill large containers with water for drinking.
- Fill the bathtub with water to flush toilets.
- Have access to flashlights, extra batteries, candles and matches.
- Have a battery-powered radio available and your mobile phone fully charged.
- Be sure there's a first aid kit in the house.
- Fill your car with gasoline.
- Be prepared to cook outside with charcoal or propane grills.
- Ensure the properly installed generator transfer switch works and have extra gasoline stored safely outside.
- Be attentive to severe weather warnings.
- Place a list of emergency numbers near a phone.
- Invest in an Uninterruptible Power Supply.

*If you rely on electricity for a home medical device:*

- Organize the supplies so you can continue to use your device.
- Know where to go or what to do during a power outage.

**DURING THE STORM**

**Reporting and Outage**

*Power outages do happen and when they do, Eversource works diligently to safely and quickly restore your power.*

- Report a power outage quickly online at Eversource.com or call Eversource 24/7:
  - In CT: 800-286-2000
  - In Eastern MA: 800-592-2000
  - In Western MA: 877-659-6326
  - In NH: 800-662-7764
- Sign up at Eversource.com to receive outage and restoration updates via text, email or phone.
- Unplug your sensitive equipment if you don’t have surge protectors.
- Leave your home if authorities order an evacuation.
- Stay away from any downed wires outside your home.

**Generators**

- Never install a generator inside—even if windows are wide open. Generator exhaust contains carbon monoxide that can kill within minutes.
- Locate your generator well away from your home, making sure exhaust cannot enter in through windows or doorways.
- Have a licensed electrical contractor install a transfer switch on your generator to prevent voltage back feed.
- Never try to power your house with a portable generator plugged into a household outlet.

**BEFORE THE STORM**

**Steps to Prepare**

*With the first signs of an approaching storm any time of year, make sure you have what you need to weather the storm.*

- Stay at least 10 feet away from downed wires and never drive over a downed wire. Assume all downed wires are “live” and dangerous.
- Call 911 immediately to report downed wires to local fire and police.
- Never touch anything that may be in contact with a downed wire, including trees, fences, guardrails or puddles of water.
- If all of your neighbors have their power back on, but yours is still out, report your outage again by calling Eversource:
  - In CT: 800-286-2000
  - In Eastern MA: 800-592-2000
  - In Western MA: 877-659-6326
  - In NH: 800-662-7764
- Check your appliances for damage. Plug in and turn them on one at a time to avoid a power surge.
- After a prolonged outage, check food in your refrigerator or freezer carefully for freshness.
- Do not enter damaged buildings. In the event of a gas leak, even the tiniest spark from a phone, flashlight, electrical appliance or a match could ignite the gas.

**Emergency Shelter**

If you or your family need heat, air conditioning, power and a more comfortable place to wait out a power outage, call your local fire or police department or local Red Cross chapter to locate an emergency shelter.