Town of Redding Health Department COVID-19 Vaccination Clinics
Frequently Asked Questions and Answers

OVERVIEW

What COVID-19 vaccine is being administered at the Redding Health Department Clinics?
The Moderna vaccine is being administered in two doses, with the second vaccination appointment 4 weeks after the first vaccine. Please note that the Moderna vaccine has only been approved by the F.D.A. for emergency use for people who are 18 years of age or older. Anyone under the age of 18 currently cannot be vaccinated at a Redding Clinic.

For questions concerning the vaccine, including who should not receive it, please contact your physician and also see the CDC website: https://www.cdc.gov/coronavirus/2019-ncov/vaccines/different-vaccines/Moderna.html

It is generally not recommended to get the vaccine if you are feeling ill, have received other inoculations in the past two weeks (including vaccination against Shingles), have recently been exposed to COVID-19, or recently recovered from COVID-19. It is recommended to consult with your doctor before getting the vaccine if you are taking immunosuppressant drugs. If you have had allergic reactions to vaccines in the past, or suspect you may be allergic to any of the ingredients in the Moderna vaccine, please contact your physician and consider being vaccinated at an appropriate medical facility.

Where are the Redding Vaccination Clinics held?
Clinics take place in the gym on the lower level of the Redding Community Center (RCC) at 37 Lonetown Road. All appointments will be scheduled in advance, based on eligibility and prior pre-registration in the Redding Health Department COVID-19 vaccine system. There are NO walk-in vaccinations.

SCHEDULING

How are Redding vaccinations clinics being scheduled?
Volunteer schedulers from the Redding Health Department are currently contacting, beginning several days before the clinic, individuals that pre-registered on the Redding Health Department website https://townofreddingct.org/government/services/health-department/covid-19-vaccine-pre-registration/, and who qualify according to the current Connecticut Phase guidelines. All information pertaining to those being vaccinated is confidential. Redding Health Department staff and volunteers will not collect, use, share or disclose your information.

How will I be contacted for an appointment?
You may be contacted by email or phone, or both when vaccination time slots are available. The contacts are made in the timestamp order of pre-registration on the Redding Health
Department database. All emails for scheduling appointments for Redding COVID-19 vaccination clinics will begin with “Redding.HealthDept.Volunteer”. If you have pre-registered there is no need to call or email the Health Department. Please be patient as we systematically contact those who have pre-registered.

**How do I pre-register for the Redding Clinics?**
There is a link on the Town home page or use this direct link: [https://townofreddingct.org/government/services/health-department/covid-19-vaccine-pre-registration/](https://townofreddingct.org/government/services/health-department/covid-19-vaccine-pre-registration/) It is a short form and needs to be filled out separately for each person in your household that is eligible, so spouses and young adults 18 and older need to fill it out individually. Please double check your information before you submit it as errors may result in delays in contacting you.

**Is my college student or young adult eligible to pre-register for the Redding Clinics?**
Students who are living at home in Redding, or are living away at school in Connecticut, but whose primary residence is in Redding, are eligible. Please keep in mind that they will have to return in one month to receive their second vaccine. Colleges and universities have been asked to plan on administering vaccine to students.

Students who are living away at school outside of Connecticut, or children of Redding residents who are living on their own outside of Redding, are not eligible to receive the vaccine in Redding. They should receive the vaccine based on where they reside.

**How will I schedule my second vaccine?**
You will leave your first vaccination clinic knowing the date of your second vaccine at the Redding clinic. Typically, this will be 4 weeks (28 days later) with an appointment time between 2 and 4 p.m. For example, the residents who were vaccinated on February 26, 2021 will return on March 26, 2021. You will be sent an email reminder on Monday of the week of your second appointment that includes your appointment time.

**IMPORTANT INFORMATION FOR YOUR APPOINTMENT**

**What should I bring/wear to my vaccine appointment?**

For your first vaccine appointment - Bring a government-issued photo ID (such as a CT driver’s license), your filled-in printout of the 3-page Redding Health Department First Dose Recipient Registration Form and Consent (which will be sent as an attachment to your appointment confirmation email), and wear a mask, and a shirt that will allow easy access to your upper arm. If you do not have a printer, copies of the 3-page Redding Health Department First Dose Recipient Registration Form and Consent are available on the porch of Town Hall, or as a last resort, are available on-site to fill in at the time of your appointment.

For the second vaccine appointment - Bring a government-issued photo ID, your filled-in printout of the 2-page Redding Health Department Second Dose Recipient Registration Form
and Consent (which will be emailed to you as an attachment to your second vaccine appointment reminder), and your vaccination card (which will be given to you at the first appointment), so it can be updated to show you are fully vaccinated. Wear a mask, and a shirt that will allow easy access to your upper arm.

**I already registered on VAMS, do I still need to fill out the registration form you emailed to me and bring it with me to my first vaccination clinic?**

Yes, please print out the 3-page Redding Health Department First Dose Recipient Registration Form and Consent, fill it in, and bring the completed form with you to your first vaccine clinic appointment. This reduces your processing time at the vaccine clinic. If you do not have access to a printer, there are forms available on the porch of Town Hall and there also will be forms available on-site at the vaccine clinic.

**When should I arrive for my vaccine appointment? Do I need to come early?**

Arrive at your scheduled appointment time and bring your filled-in 3-page Redding Health Department First Dose Recipient Registration Form and Consent. If you are not able to print out the registration form to fill it in, arrive about 10 minutes earlier than your appointment time and you may fill it in onsite. (See above for “What to Bring”.)

**OTHER QUESTIONS**

**I’ve already registered (or have an appointment through the VAMS registration system). May I still pre-register and receive my COVID-19 vaccine at a Redding Health Department Clinic?**

The Redding pre-registration and appointment process is separate from VAMS, so you will need to pre-register in the Redding system to be contacted by Redding Health Department volunteers to schedule an appointment. If you are already holding an appointment elsewhere that you made through VAMS, but prefer the Redding clinic either because it is sooner, or a more convenient location for you, you may cancel your VAMS appointment through their website, or we will cancel it when you check-in for your Redding Clinic appointment.

**My doctor advised me to get the vaccine at a hospital, can the Redding Health Department facilitate that?**

The Redding Health Department only has jurisdiction over its own vaccine clinics and does not have the ability to schedule or facilitate vaccination appointments at any hospitals.

There are some hospitals in the area that have their own registration systems for COVID-19 vaccination. Here is a link to the CT vaccination information portal: [https://portal.ct.gov/vaccine-portal/COVID-19-Vaccination-Scheduling-Options](https://portal.ct.gov/vaccine-portal/COVID-19-Vaccination-Scheduling-Options)

If you scroll down it lists providers that have their own scheduling systems, including Stamford Health and Yale New Haven Health.

This same link also has detailed information about scheduling a COVID-19 vaccination appointment through VAMS (Vaccine Administration Management System) where some local hospitals, including Danbury Hospital and Norwalk Hospital, book their appointments. In order
to access these vaccination sites, you will need to register with VAMS, even if you already pre-registered with the Town of Redding Health Department.

I previously received my first COVID-19 vaccine at another location/provider. Can I schedule my second vaccine at one of the Redding Health Department clinics?
No, you must return to the same location/provider for your second COVID-19 vaccine. The Redding Health Department second vaccine clinics are not able to accommodate people who have been vaccinated elsewhere, nor can the Health Department staff or volunteers assist you in scheduling your second appointment.

I am currently subject to the Connecticut 14-day COVID-19 self-quarantine requirement because I am a “close contact” of someone who has tested positive for COVID-19. Can I still schedule a vaccine appointment for a Redding clinic?
Those people currently in self-quarantine must stay home. Once having successfully completed the 10-day quarantine period and having been symptom free for an additional 4 days in accordance with Connecticut guidance, you can reschedule on a later date for a vaccination appointment. You can’t test out of this quarantine period.

I recently tested positive or have recovered from COVID-19. Can I schedule a vaccine appointment for a Redding clinic?
You must self-isolate for 10 days from the date you tested positive. You also must be fever-free for 24 hours without the use of fever-reducing medication, and all other symptoms related to COVID-19 must be continuing to improve.

Additionally, if you recently recovered from COVID-19, please check with your doctor as to when they recommend you should receive the vaccine. Most physicians recommend a 90-day waiting period.

I recently traveled outside of the state. Can I schedule a vaccine appointment at a Redding clinic?
Current CDC and Connecticut Department of Public Health guidelines recommend you get tested 3 to 5 days after travel AND self-quarantine at home for a full 7 days after travel. Even if your test is negative, you will need to continue to stay home and self-quarantine for a full 7 days after travel. If you do not get tested, you should stay home and self-quarantine for a full 10 days after travel.

Those people currently in self-quarantine must stay home. Once having successfully completed the applicable quarantine period in accordance with Connecticut regulations, you can reschedule on a later date for a vaccination appointment. For CDC and the Connecticut Department of Public Health updates on the current guidelines for CT residents who are planning to, or have traveled, out-of-state see this page: https://portal.ct.gov/Coronavirus/travel
Are there any “left-over” doses available at the end of the day at the Redding COVID-19 vaccine clinics?
There are no “walk-in” appointments at the Redding vaccine clinics. We maintain a waiting list for each clinic, based on timestamps in the appropriate pre-registration Phase of the Redding vaccine database. Any cancellations or excess vaccine that arises in the course of the clinic is administered to residents on the waiting list, who are contacted by phone.

OTHER WAYS TO REGISTER FOR THE VACCINE

What other ways, in addition to the Redding clinics, are there to register for a COVID-19 vaccine? Should I try to register for other vaccine clinics?
Eligible residents should use all the resources currently available to schedule vaccines and remain patient if delays occur. Please do not wait for availability specifically in Redding.

To view a statewide list and map of COVID-19 vaccine clinics, go to [www.211ct.org/vaccineclinics](http://www.211ct.org/vaccineclinics), enter your zip code or town in the location box on the right and press the yellow search icon.

Currently, appointments can be made utilizing the following tools:

- **VAMS online system**: VAMS is the Vaccine Administration Management System and can be used to schedule appointments at multiple clinics across the state. To make an appointment using this system, go to [https://portal.ct.gov/vaccine-portal/COVID-19-Vaccinations-VAMS-Support](https://portal.ct.gov/vaccine-portal/COVID-19-Vaccinations-VAMS-Support) or [click here](https://portal.ct.gov/vaccine-portal/COVID-19-Vaccinations-VAMS-Support).

- **Call Connecticut’s COVID-19 Vaccine Appointment Assist Line**: Connecticut’s COVID-19 vaccine appointment assist line is open from 8:00 a.m. to 8:00 p.m., seven days a week. To make an appointment, call 877-918-2224.

- **Connecticut Vaccine Portal**: [https://covidvaccinefinder.ct.gov/](https://covidvaccinefinder.ct.gov/)

These other providers do not use VAMS to schedule appointments - so you must go to each site and register or check for available appointments to be eligible for their clinics. Please note some sites may have a different process for making appointments for teenagers age 16 up to 18 years of age:

- **Hartford HealthCare**: To make an appointment, go to [https://hartfordhealthcare.org/health-wellness/coronavirus/vaccine](https://hartfordhealthcare.org/health-wellness/coronavirus/vaccine) or [click here](https://hartfordhealthcare.org/health-wellness/coronavirus/vaccine).

As of April 5, 2021


- **Walgreens**: To make an appointment, go to [https://www.walgreens.com/topic/covid19vac/CT.jsp](https://www.walgreens.com/topic/covid19vac/CT.jsp) or [click here](https://www.walgreens.com/topic/covid19vac/CT.jsp).


- **Walmart**: To make an appointment go to [https://www.walmart.com/cp/1228302](https://www.walmart.com/cp/1228302) or [click here](https://www.walmart.com/cp/1228302).

For the most up-to-date information on COVID-19 vaccination distribution plans in Connecticut, visit [ct.gov/covidvaccine](http://ct.gov/covidvaccine).